

CHANGES IN YOUR HEALTH CARE

1. **BEFORE** the COVID-19 outbreak, how did you communicate with your usual health care provider?

	Yes	No
a. Phone calls	<input type="checkbox"/>	<input type="checkbox"/>
b. Emails or texts or portal message	<input type="checkbox"/>	<input type="checkbox"/>
c. Video calls (also called “telehealth”)	<input type="checkbox"/>	<input type="checkbox"/>
d. In person visits	<input type="checkbox"/>	<input type="checkbox"/>

2. **DURING** the COVID-19 outbreak, how did you communicate with your usual health care provider?

	Yes	No
a. Phone calls	<input type="checkbox"/>	<input type="checkbox"/>
b. Emails or texts or portal message	<input type="checkbox"/>	<input type="checkbox"/>
c. Video calls (also called “telehealth”)	<input type="checkbox"/>	<input type="checkbox"/>
d. In person visits	<input type="checkbox"/>	<input type="checkbox"/>

3. **DURING** the COVID-19 outbreak, has there ever been a time when you needed or had planned to see a doctor or other health care provider but put off getting care?

- Yes → Please answer Question 44, next page
- No → Please go to Question 46, page 18



4. What type(s) of care did you put off? *Mark all that apply.*

- Seeing my usual doctor
- Seeing a specialist
- Vision appointment
- Hearing appointment
- Dentist or hygienist appointment
- Having surgery
- Physical therapy
- Mental health care (therapist, psychologist, counselor)
- Emergency or urgent care
- Getting or taking medication
- Other care, *please specify:*

5. What are the reason(s) that you put off that care? *Mark all that apply.*

- I couldn't afford it
- I couldn't get an appointment
- The provider cancelled, closed, or suggested rescheduling
- I decided it could wait
- I was afraid to go
- A family member did not want me to go
- Other reason, *please specify:*

