Quality Compass is an indispensable tool for examining quality improvement and benchmarking plan performance.

**Customized Reports**

Researchers are able to generate custom reports by selecting measures and benchmarks for up to 3 years of trended data. Results are offered in table or graph format.

**Data Exporter**

This option features downloads, custom-built reports as well as the complete All-Measure Download directly from the online tool into spreadsheets for enhanced analysis and research opportunities. Also included with the Data Exporter are confidence intervals.

This is a set of measures based on records of services received and is designed to describe how well a system of care or insurance plan is providing substance abuse treatment.

- **Identification Rate** is defined as the number of individuals identified as needing substance treatment divided by the number in the eligible population in the past year.

- **Initiation Rate** is defined as the number of individuals who are admitted to treatment (or receive subsequent substance abuse treatment service) within 14 days of initial assessment divided by the number identified within the past year.

- **Engagement Rate** is the percent of individuals who received two additional services within 30 days divided by the number of people initiating treatment within the past year.

- **Continuing Care Rate** is the percent of people who initiate outpatient treatment within 14 days after discharge from residential treatment.

The Quality Compass is a proprietary instrument and be obtained through:
National Committee for Quality Assurance (NCQA) Department 4038
Washington, DC 20042-4038

[www.ncqa.org/QualityCompass/aspx](http://www.ncqa.org/QualityCompass/aspx)