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University of Utah MIND Lab Measures of COVID-19 Information Trust, Barriers, and Behaviors.

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Developed to understand barriers to COVID-19 health information (in the State of Utah) within underserved and minority communities. Can be adopted. Available in Spanish, contact Dr. Welsh for Spanish language version.

Contact Dr. Welsh for proper citation.

# Anonymous - Survey

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We will now ask you the questions. Please remember, your answers are kept confidential. We appreciate your time and accurate answers. To move forward to the next question, hit the "Next Page>>" button on the bottom of the screen.

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Which general area do you live in?

- Salt Lake Area
- St George Area
- West Valley Area
- Other (enter below)
- Prefer not to answer

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Please enter your city here:

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Do you feel that you have sufficient information about COVID-19?

- Yes
- No
- Prefer not to answer

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From which of the following local sources are you getting information about COVID-19? (check all that apply)

- Family members or friends    Doctor or other health care professional    Community Health Worker or Promotora    Co-Worker or Employer    Religious Leader    Community Leader    Posted Information in the Community    Other (enter below)    None

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Please write the source here:

\_\_\_\_\_

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Do you trust your family member and/or friends as a source of information about COVID-19?

- Completely Trust
- Mostly Trust
- Neither Trust Nor Distrust
- Mostly Distrust
- Completely Distrust

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Do you trust your doctor/health care professional as a source of information about COVID-19?

- Completely Trust
- Mostly Trust
- Neither Trust Nor Distrust
- Mostly Distrust
- Completely Distrust

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Do you trust the community health worker (promotora) as a source of information about COVID-19?

- Completely Trust
- Mostly Trust
- Neither Trust Nor Distrust
- Mostly Distrust
- Completely Distrust

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Do you trust your coworker/employer as a source of information about COVID-19?

- Completely Trust
- Mostly Trust
- Neither Trust Nor Distrust
- Mostly Distrust
- Completely Distrust

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Do you trust your religious leader as a source of information about COVID-19?

- Completely Trust
- Mostly Trust
- Neither Trust Nor Distrust
- Mostly Distrust
- Completely Distrust



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Do you trust your community leader as a source of information about COVID-19?

- Completely Trust
- Mostly Trust
- Neither Trust Nor Distrust
- Mostly Distrust
- Completely Distrust

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Do you trust posted information in the community as a source of information about COVID-19?

- Completely Trust
- Mostly Trust
- Neither Trust Nor Distrust
- Mostly Distrust
- Completely Distrust

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Do you trust your other sources of information about COVID-19?

- Completely Trust
- Mostly Trust
- Neither Trust Nor Distrust
- Mostly Distrust
- Completely Distrust

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From which of the following media sources are you getting information about COVID-19? (check all that apply)

- Television    Radio    Social Media (e.g., Facebook)    Agency Website (e.g., CDC, Dept. of Health)  
 Printed or online newspaper    Other (enter below)    None

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Please write the source here:

\_\_\_\_\_

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Do you trust television as a source of information about COVID-19?

- Completely Trust
- Mostly Trust
- Neither Trust Nor Distrust
- Mostly Distrust
- Completely Distrust

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Please select the television programs/stations you use as a source of information about COVID-19 (check all that apply):

- Televisa
- Univision
- Telemundo
- Unimas
- Azteca TV
- ABC, CBS, NBC
- PBS
- FOX
- Cable News
- Other (enter below)
- Prefer not to answer

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Please enter the television station here:

\_\_\_\_\_

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Do you trust radio as a source of information about COVID-19?

- Completely Trust
- Mostly Trust
- Neither Trust Nor Distrust
- Mostly Distrust
- Completely Distrust

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What radio station(s) do you use to get information about COVID-19?

\_\_\_\_\_

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Do you trust social media as a source of information about COVID-19?

- Completely Trust
- Mostly Trust
- Neither Trust Nor Distrust
- Mostly Distrust
- Completely Distrust

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Please select which social media sources you use to get information about COVID-19 (check all that apply):

- Youtube
- Facebook
- Twitter
- Instagram
- Snapchat
- TikTok
- Other (enter below)
- Prefer not to answer

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Please enter the social media site:

\_\_\_\_\_

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Do you trust agency websites as a source of information about COVID-19?

- Completely Trust
- Mostly Trust
- Neither Trust Nor Distrust
- Mostly Distrust
- Completely Distrust

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Please select which agency websites you use to get information about COVID-19 (check all that apply):

- CDC - Centers for Disease Control and Prevention
- UDOH - Utah Department of Health
- University of Utah
- IHC - Intermountain Healthcare
- Other (enter below)
- Prefer not to answer

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Please enter the agency here:

\_\_\_\_\_



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Do you trust printed newspapers as a source of information about COVID-19?

- Completely Trust
- Mostly Trust
- Neither Trust Nor Distrust
- Mostly Distrust
- Completely Distrust

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Please select the newspapers you use to get information about COVID-19 (check all that apply):

- The Salt Lake Tribune
- Deseret News
- Standard-Examiner
- Daily Herald
- The Herald Journal
- New York Times
- Washington Post
- La Opinión
- Hoy Los Ángeles
- El Diario La Prensa
- Other (enter below)
- Prefer not to answer

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Please enter the newspaper name here:

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Do you trust your other sources of information about COVID-19?

- Completely Trust
- Mostly Trust
- Neither Trust Nor Distrust
- Mostly Distrust
- Completely Distrust

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Have you heard of social distancing (or physical distancing)?

- Yes
- No
- Prefer not to answer

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Do you know what social (physical) distancing means?

- Yes  
 No  
 Prefer not to answer

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Which of the following are correct social (physical) distancing procedure? (check all that apply)

- Staying at least 6 feet (2 meters) from other people, such as at the store or park  
 Not gathering in groups, other than with those in your household  
 Staying out of crowded places  
 Staying home as much as possible  
 Washing hands/sanitizing after going out  
 Prefer not to answer

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Are you practicing social (physical) distancing?

- Yes, I am currently
- I was, but no longer
- No, but I plan to
- I never did
- Prefer not to answer

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Which of these are (currently or planning), or were you doing? (check all that apply)

- Staying at least 6 feet (2 meters) from other people, such as at the store or park
- Not gathering in groups, other than with those in your household
- Staying out of crowded places
- Staying home as much as possible
- Washing hands/sanitizing after going out
- Other (enter below)
- Prefer not to answer

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Please enter other strategies here:

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Are you wearing any kind of face mask or face covering when leaving your house?

- All of the time
- Most of the time
- About half of the time
- Not very much
- I want to, but I don't have a mask
- Never
- Prefer not to answer

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Do you understand what "quarantine" means?

- Yes
- No
- Prefer not to answer

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Do you understand why it is important to quarantine?

- Yes
- No
- Prefer not to answer

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Do you understand what "self-isolation" means?

- Yes
- No
- Prefer not to answer

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Do you understand the importance of doing self-isolation if you are sick with COVID-19?

- Yes
- No
- Prefer not to answer



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Have you or any immediate family member(s) been told by a health care provider that you/they have COVID-19?

- I have/had COVID-19
- An immediate family member has/had COVID-19
- Both myself and an immediate family member has/had COVID-19
- Nobody in my family has/had COVID-19

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If you have been diagnosed with COVID-19, have you:

- Not self-isolated
- Self-isolated
- Self-isolated, including staying away from members of my household
- Not possible to self-isolate (such as being a single parent to small children)
- Other (enter below)
- Prefer not to answer

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Please enter other strategies here:

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If someone in your household has been diagnosed with COVID-19, have they:

- Not self-isolated
- Self-isolated
- Self-isolated, including staying away from members of my household
- Not possible to self-isolate (such as being a single parent to small children)
- Other (enter below)
- Prefer not to answer

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Please enter other strategies here:

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Has your place of employment taken precautions to help minimize risk to employees?

- Yes  
 No  
 I do not work  
 Prefer not to answer

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What precautions has your employer done? (check all that apply)

- Providing masks for employees as needed  
 Providing gloves to employees as needed  
 Providing hand washing or hand sterilization as needed  
 Encouraging working/telecommuting from home  
 Other (enter below)  
 Prefer not to answer

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Please enter your employer's strategies here:

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What precautions have you taken yourself at work?  
(check all that apply)

- Using a mask
- Using gloves as needed
- Frequently washing or sterilizing my hands
- Working/telecommuting from home
- Other (enter below)
- Prefer not to answer

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Please enter your own strategies here:

\_\_\_\_\_

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Does your job require you to interact with the general public?

- Yes
- No
- Other (enter below)
- Prefer not to answer

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Please enter how you do or do not interact with the public:

\_\_\_\_\_

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Has anybody that you know of at your work become sick with COVID-19?

- Yes
- No
- I do not know
- Prefer not to answer

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Did the person stay away from work after they were diagnosed?

- No, they are still coming to work
- Yes, on their own they decided to stay home
- Yes, they were sent home by our employer
- Other (enter below)
- Prefer not to answer

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Please enter what steps were taken:

\_\_\_\_\_

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Have you or someone in your family used a community health worker or promotora as a source of information? (check all that apply)

- Yes, for COVID-19 information
- Yes, for other type of information
- No
- Prefer not to answer

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Do you trust the information coming from community health workers?

- Completely Trust
- Mostly Trust
- Neither Trust Nor Distrust
- Mostly Distrust
- Completely Distrust
- Prefer not to answer



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How did you hear about this survey?

- University of Utah flyer posted in community
- Online (internet)
- Radio station
- Word of mouth
- Community Health Worker or Promotora
- University of Utah Wellness Bus
- Utah Department of Health (UDOH)
- Other (enter below)
- Prefer not to answer

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Please enter how you heard about this survey here:

\_\_\_\_\_

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Please let us know where you actually saw the University of Utah flyer:

\_\_\_\_\_

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Please let us know what radio station you heard about the survey:

\_\_\_\_\_

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Is there anything else you would like us to know about your experience with COVID-19?

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For us to better understand how health messages reach different populations, we need to ask you a few questions about yourself. These answers are kept strictly confidential and cannot be used to identify who you are.

What is your age?

- 18-24
- 25-34
- 35-44
- 45-54
- 55-64
- 65 or older
- Prefer not to answer

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Please indicate your gender:

- Female
- Male
- Non-binary
- Other (enter below)
- Prefer not to answer

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Please enter your gender here:

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Please indicate your relationship status:

- Single (including divorced/separated)
- Married (domestic partner)
- Prefer not to answer

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Please indicate the number of people (including yourself) that live in your home:

- 1
- 2
- 3
- 4
- 5
- 6 or more
- Prefer not to answer

Do you work?

- Yes, at one job
- Yes, at multiple jobs
- I am currently furloughed
- I do not work
- Prefer not to answer

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While we cannot list every job possible, would you be willing to let us know your job title/titles?

- Yes
- No

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Please enter your job title/titles here:

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Has your employment status been affected by COVID-19?

- Yes  
 No  
 Prefer not to answer

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Please mark the ways your employment has been affected (check all that apply):

- Decreased hours  
 Increased hours  
 Same hours  
 Decreased pay  
 Increased pay  
 Same pay  
 Changed to working at home  
 I do not work  
 Prefer not to answer

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Please indicate your household Income:

- Less than \$25,000
- \$25,000 - \$34,999
- \$35,000 - \$49,999
- \$50,000 - \$74,999
- \$75,000 - \$99,999
- \$100,000 or higher
- Prefer not to answer

Please indicate your ethnicity:

- Hispanic/Latino
- non-Hispanic/Latino
- Prefer not to answer

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Please indicate your race:

- White
- Black or African American
- Native Am./Alaskan Native
- Asian
- Native Hawaiian or Pacific Islander
- More than one
- Prefer not to answer

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Please indicate your education level:

- Not completed high school
- High school graduate/GED
- Some college
- College graduate
- Post graduate or higher
- Prefer not to answer

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What is your zip code?

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During a typical week, do you:

- Use Spanish mostly or all of the time
- Use Spanish somewhat more than English
- Use Spanish and English about the same
- Use English somewhat more than Spanish
- Use English mostly or all of the time
- Other (enter below)
- Prefer not to answer

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Please tell us the language you mainly use here:

\_\_\_\_\_

Do you have health insurance?

- Yes
- No
- Prefer not to answer

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Would you like to have your name entered into a drawing for a \$25 gift card?

- Yes
- No

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Please enter your full name here:

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Please enter your phone number here:

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Please enter your email address here:

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