

**RAND AMERICAN LIFE PANEL  
(MS546) IMPACTS OF COVID-19 [RIR SURVEY 1]**

**D\_Q1**

[Not required]

In January and February of this year, how often did you do online shopping or get home delivery of any products, including meals, groceries, medication, clothing, books, or other products?

- Daily or almost every day (1)
- A few times a week (2)
- About once a week (3)
- A few times per month (4)
- Never or almost never (5)

**D\_Q2**

[Not required]

Since the middle of March, how often did you do online shopping or get home delivery of any products, including meals, groceries, medication, clothing, books, or other products?

- Daily or almost every day (1)
- A few times a week (2)
- About once a week (3)
- A few times per month (4)
- Never or almost never (5)

**D\_Q3**

[Not required]

In light of coronavirus (COVID-19), are you concerned about how safe it is to handle mail or packages you receive from the United States Postal Service (USPS) or from private courier services like FedEx and United Parcel Service (UPS)?

- Extremely concerned (1)
- Moderately concerned (2)
- Somewhat concerned (3)
- Slightly concerned (4)
- Not at all concerned (5)

**D\_Q4**

[Not required]

Thinking of the United States Postal Service (USPS) and of courier services like FedEx or United Parcel Service (UPS) during the coronavirus (COVID-19) pandemic, which do you think...

|  | USPS<br>(1) | Courier Service (e.g.,<br>FedEx, UPS) (2) | They are about<br>the same (3) | Don't<br>Know/Unsure (4) |
|--|-------------|---|--------------------------------|--------------------------|
| Is a more reliable service (1)   | ?           | ?   | ?                              | ?                        |
| Does a better job ensuring the security<br>of the mail and parcels (2) | ?           | ?   | ?                              | ?                        |
| Has better COVID-19 related safety<br>measures (3)                     | ?           | ?   | ?                              | ?                        |