

Care Delays or Interruptions

Have you experienced any of the following due to the novel Coronavirus (COVID-19) pandemic? (Check all that apply)

- My cancer treatment or cancer care (clinic, chemotherapy, radiation, surgery, blood tests, imaging (CT scan, MRI, chest x-ray), clinical trial, or other care) was delayed or interrupted
- My cancer treatment was switched to another cancer treatment (for example taking a treatment by mouth instead of receiving it by IV in my vein or switching treatments that I receive by IV in my vein?)
- The location of my cancer care was switched (for example receiving cancer care closer to my home or in my home instead of in the clinic or hospital)?
- I am now taking a new growth factor support drug to protect myself from infection (for example: neupogen, onpro, Neulasta)
- I am now taking an antibiotic to protect myself from infection (for example clindamycin, penicillin)
- I am now taking a new drug to protect myself from blood clots (for example lovenox, enoxaparin, coumadin, heparin, argatroban)
- I have experienced no changes in my care due to the novel Coronavirus (COVID-19) pandemic
- Other _____

Why did you experience this change in your cancer care?

- My doctor requested it due to the novel Coronavirus (COVID-19) pandemic
- I requested it due to the novel Coronavirus (COVID-19) pandemic
- I do not know why I experienced this change in my care
- Other _____

What specific cancer care has been delayed due to the novel Coronavirus (COVID-19) pandemic? (Check all that apply)

- Routine clinic visit
- Cancer treatment that requires an infusion given with an IV (Chemotherapy or immunotherapy)
- Cancer treatment that I take by mouth (chemotherapy or hormonal therapy)
- Clinical trial enrollment or other related clinical trial activities
- Radiation
- Surgery or biopsy
- Lab testing (blood work)
- Imaging (for example, CT scans, x-rays, mammogram, MRI)
- I do not know
- Other _____

How much of a delay or interruption have you had in your cancer treatment that you take by vein or by mouth due to the novel Coronavirus (COVID-19) pandemic?

- No delay
- Less than 1 week
- 1 week
- 2 weeks
- 3 weeks
- 4 weeks
- More than 4 weeks
- My treatment has been interrupted indefinitely
- I don't know
- Other _____

How much of a delay or interruption have you had in your routine clinic visit due to the novel Coronavirus (COVID-19) pandemic?

- No delay
- Less than 1 week
- 1 week
- 2 weeks
- 3 weeks
- 4 weeks
- More than 4 weeks
- Indefinitely
- I do not know
- Other:

How much of a delay or interruption have you had in your Radiation due to the novel Coronavirus (COVID-19) pandemic?

- No delay
- Less than 1 week
- 1 week
- 2 weeks
- 3 weeks
- 4 weeks
- More than 4 weeks
- Indefinitely
- I do not know
- Other:

How much of a delay or interruption have you had in your surgery or biopsy due to the novel Coronavirus (COVID-19) pandemic?

- No delay
- Less than 1 week
- 1 week
- 2 weeks
- 3 weeks
- 4 weeks
- More than 4 weeks
- Indefinitely
- I do not know
- Other:

How much of a delay or interruption have you had in your lab testing (blood work) due to the novel Coronavirus (COVID-19) pandemic?

- No delay
- Less than 1 week
- 1 week
- 2 weeks
- 3 weeks
- 4 weeks
- More than 4 weeks
- Indefinitely
- I do not know
- Other:

How much of a delay or interruption have you had in your imaging exams (CT scans, MRI, chest x-ray, bone scan, etc.) due to the novel Coronavirus (COVID-19) pandemic?

- No delay

- Less than 1 week
- 1 week
- 2 weeks
- 3 weeks
- 4 weeks
- More than 4 weeks
- Indefinitely
- I do not know
- Other:

How much of a delay or interruption have you had in a clinical trial due to the novel Coronavirus (COVID-19) pandemic?

- No delay
- Less than 1 week
- 1 week
- 2 weeks
- 3 weeks
- 4 weeks
- More than 4 weeks
- Indefinitely
- I do not know
- Other:

Are you worried that this change in your cancer care due to the novel Coronavirus (COVID-19) could affect your cancer?

- Yes
- No
- I do not know

Which of the following occurred when your cancer care was delayed or interrupted?

- My cancer doctor called me by phone at my scheduled appointment time
- My cancer doctor conducted a video visit with me

- My appointment, lab and/or imaging tests were rescheduled to a later date
- My appointment was cancelled indefinitely
- None of these occurred
- Other:

On a scale of 0-10 with 0 being not satisfied at all and 10 being the most satisfied, how satisfied were you with your phone call?

Not at all Satisfied Extremely Satisfied

0 1 2 3 4 5 6 7 8 9 10

On a scale of 0-10 with 0 being not satisfied at all and 10 being the most satisfied, how satisfied were you with your video call?

Not at all Satisfied Extremely Satisfied

0 1 2 3 4 5 6 7 8 9 10

Could you tell us more about your experience with the phone call or video visit? (For example, what could be improved?)

In the future, if your scheduled routine cancer care appointment was delayed due to the novel Coronavirus (COVID-19) pandemic, which of the following would you choose? (Please select one)

- Wait until my cancer doctor is available and reschedule an in-person visit.
- Reschedule an in-person visit with another cancer doctor on the same day
- Talk to my cancer doctor by phone at the time of my original appointment
- Set up a video visit at the time of my original appointment
- Cancel my appointment until when safe to return to clinic

It is always important to discuss your health care wishes with your family and doctor and to have these wishes in writing in case you are too sick to make decisions for yourself.

Have you discussed your health care wishes with your doctor in the past?

- Yes
- No
- I do not know

Would you like to discuss your health care wishes again with your doctors in the setting of the novel Coronavirus (COVID-19) pandemic?

- Yes
- No
- I do not know

Please explain what barriers may have contributed to this discussion with your doctor?

- The discussion was not brought up by my doctors
- I did not wish to discuss my health care wishes with my doctors at the time
- I do not know why we did not discuss this together
- Other:

Questions are from the original survey, "Impact of the Novel Coronavirus (COVID-19) on Patients with Cancer" Care Delays or Interruptions Section.