UCSF COVID19 Questionnaire v1 3.25.2020

## SECTION 3. HEALTH LITERACY (QHELP, QLEARN, & QFORM - validated)

**To be read to the participant:** *NOW WE'D LIKE TO ASK YOU SOME QUESTIONS ABOUT YOUR EXPERIENCE* WITH WRITTEN OR PRINTED INFORMATION THAT YOU MIGHT GET AT THE CLINIC, HOSPITAL OR PHARMACY. PLEASE TRY TO ANSWER THE OUESTIONS AS BEST AS YOU CAN.

Question	Instructions/Response
Date	MM-DD-YY
1. How often do you have someone like a family	[ ]5 ALWAYS
member, friend, hospital or clinic worker or	[] 4 OFTEN
caregiver, help you read clinic or hospital	[] 3 SOMETIMES
materials?	[] 2 RARELY
	[] 1 NEVER
2. How often do you have problems learning	[] 5 ALWAYS
about your medical condition because of difficulty	[] 4 OFTEN
understanding written information?	[] 3 SOMETIMES
	{ }2 RARELY
	{ }1 NEVER
3. How confident are you filling out medical forms	{ }5 EXTREMELY
by yourself? (for example, medical forms given to	{ }4 QUITE A BIT
you at your doctor's office asking about your health	{ }3 Somewhat
history)	{ }2 A LITTLE
	{ }1 NOT AT ALL

Contains Section 3, #1-3 from the full survey, "COVID-19 Questionnaire on Impact of and Barriers to Stay at Home, Self-Isolation, and Quarantine for Vulnerable Populations"