1. What were the reason(s) why you decided not to use telemental health services (e.g., voice call, video call, text messaging) to receive mental health treatment or counseling? Select all that apply.

- Cost (1)
- Concerns about privacy and confidentiality (2)
- Feel that it is impersonal (10)
- The option to use telemental health services was not available to me (3)
- Other, please specify (11)
- Feel that it is an insufficient way to receive mental health treatment or counseling (4)
- Unaware of the option to use telemental health services (5)
- Prefer in-person mental health treatment or counseling (6)
- Didn’t feel like I needed it (7)

Contains question 26 from full survey