

1. What were the reason(s) why you decided not to use telemental health services (e.g., voice call, video call, text messaging) to receive mental health treatment or counseling? *Select all that apply.*

- Cost (1)
  - Concerns about privacy and confidentiality (2)
  - Feel that it is impersonal (10)
  - The option to use telemental health services was not available to me (3)
  - Other, please specify (11)
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- Feel that it is an insufficient way to receive mental health treatment or counseling (4)
  - Unaware of the option to use telemental health services (5)
  - Prefer in-person mental health treatment or counseling (6)
  - Didn't feel like I needed it (7)
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**Contains question 26 from full survey**